

Project Warranty



creating environments

Architectural Company:

Date:

Project Name:

A Pelican Systems Project Warranty is available with every Pelican Systems project designed and installed in accordance with supplied specifications. When installed correctly, Pelican Systems guarantees in writing that its products and systems will perform to specification.

Our Warranty offers the following:

- Guaranteed 10 year performance
- Technical support both on and off site
- System and product testing where applicable for fire classification or sound as required
- Replacement of products in the unlikely event of system failure
- High quality components, designed to work individually and together to deliver the specified level of performance
- Products with proven performance, durability and ease of installation

The Warranty excludes the following:

- Natural disasters where the manufacturer could not warranty the performance of the product or system.
- Damage by the contractor or end-user due to negligence or wilful damage.
- Negligence to conduct regular maintenance on buildings.

Note: The warranty covers Pelican Systems products and brands where we sell complete systems. However, we do not wish to be prescriptive and the use of other materials placed in our systems requires our written authority to keep the 10 year guarantee in place.

All ceilings and partitions should be installed in accordance with the current code of practice for ceiling installation adopted by the South African Building Interior System Association (SABISA) and the supplier's instructions. Care should be taken to ensure that the fixing used for the suspension points should be able to support a safety factor of three times the design load of the ceiling. Suspended ceilings are not designed to take the weight of the services personnel walking around on its surface. The ceiling erection should take place at a late stage in the building contract when the area is clean and there is less likelihood of damage from other trades and exposure to the elements.

Pelican Systems is an ISO 9001:2008 certified company

Signed at Durban on the _____

R.L. Gould

Managing Director

KZN Head Office: (031) 563 7307

Durban: (031) 563 7307 Pietermaritzburg: (033) 345 3701 Gauteng: (031) 563 7307

Find out more online www.pelican.co.za or email info@pelican.co.za



ceiling systems partitioning systems opening systems flooring systems

